Putting people first!
The novel coronavirus disease has been an exerting, overwhelming influence and continues to pose a major threat to people's lives. We, at SPO, extend deepest sympathy to all people who have been infected, and to those who have lost their loved ones. We express our heartfelt respect to all making strenuous efforts every day in the fields of nursing and healthcare, and to everyone striving for sustenance in these troubled times.

This too shall pass...
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<td>Dawood Hercules Group</td>
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<td>Information Technology</td>
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<td>Promotion of Social Well-Being of Sanitary Workers</td>
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<td>RBCS</td>
<td>Rural Based Community School</td>
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<td>RMU</td>
<td>Rawalpindi Medical University</td>
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<td>SAS</td>
<td>Sindh Assisted Schools</td>
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<td>Sindh Education Foundation</td>
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<td>SELP</td>
<td>Strengthening Electoral Legislative Processes</td>
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<td>SDG</td>
<td>Sustainable Development Goal</td>
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<td>SIDA</td>
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<td>SMHS</td>
<td>Sindh Middle and High Schools</td>
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<td>Standard Operating Procedures</td>
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<td>TDEA</td>
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<td>TORs</td>
<td>Terms of Reference</td>
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<td>UCs</td>
<td>Union Councils</td>
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<tr>
<td>WASA</td>
<td>Water and Sanitation Authority</td>
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<tr>
<td>WASH</td>
<td>Water, Sanitation and Hygiene</td>
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</table>
Foreword

This annual report conveys information about the 12 months of July 2019-June 2020 but only about 4 months – March to June 2020 – of the pandemic year of 2020. Yet, as this text goes to print and for dissemination in December 2020, it intangibly reflects the totality, to date, of the unprecedented experience of SPO during the encounter with Covid-19.

The first facet of SPO’s experience in these conditions is a facet shared with the remarkable country of which we are privileged to be a part. That of the almost infinite capacity to adapt. To adjust. To accommodate. To deal with utterly unexpected conditions. Despite the fact that SoPs continue to be blatantly disregarded by many, Pakistanis in general and SPO in particular demonstrated a notable ability to recognize a dramatically altered situation. And to, accordingly, innovate new ways to cope, use alternative ways to continue working. Unfazed by new uncertainties and threats.

Like the rest of humanity and other nations, we were not alone. All others too had no choice: they too had to accept. But, unlike many others, Pakistanis addressed the change with far greater speed and sense than did many others who enjoy a far better standard of governance. It took a comment by Lawrence Summers, a distinguished former US Under Secretary of the Treasury on a CNN programme to make the world realize that the USA should have "emulated" what Pakistan so successfully did to curb Covid-19! At least in the first, bewildering wave.

A second facet that bears attention is the fact that, unlike institutions of the state and public sector, and unlike organizations of the private corporate sector, both of which have an inherent, long-term resource-stability – of either indispensability, e.g. the Police ...!...or large, successful commercial groups , e.g. banks, cement factories etc...volunteer-led, not-for-profit entities like SPO are far more vulnerable to sudden new threats that arise which could undermine their very survival . Fortunately, even as prospects for, and receipts from previous and new partner-donors became uneven, SPO was able to draw upon its reserves built up over the past 25 years with extreme care and foresight.

The third and, for this Prologue, the final facet to emerge is the cohesion and teamwork that SPO enacted between the volunteer-General Body and Board of Directors, the full-time staff across the country ably led by our chief executive, and our community-partners, our institutional (Government and Corporate) partners and our donor-partners. I would also like to acknowledge the exceptional understanding extended to SPO by the Secretary, Economic Affairs Division, (EAD) Government of Pakistan and his officers, and by the Heads of the intelligence agencies which had to provide timely security clearances to enable SPO to conclude the signing of MoUs with SPO. As one who was directly engaged in those processes, I am perhaps in a special position to record this appreciation.

The content of this annual report speaks for itself. Every reader of the text that follows is cordially invited to be associated with our fascinating, continuing journey of discovery – of the immense potential and promise that abide in the distinctive, charming people of Pakistan.

Senator (r) Javed Jabbar
Chairperson, SPO
by the Chief Executive

The year 2020 has been a year like no other in the 21st century; a year of seismic economic, social and cultural transformation. COVID-19 has reshaped our world in almost every facet of life presenting both challenges and opportunities for our organization, its stakeholders and beneficiaries. SPO built upon and expanded its relationships throughout the year. After carefully revisiting our progress and portfolio over the past 25 years, we also engaged in a strategic planning exercise as part of SPO’s Strategy for the next 5 years. We signed an MoU with the Economic Affairs Division (EAD) of the Government of Pakistan in late January. This was followed by renewals of our collaborations with several of our long-standing donors for projects in education, health, climate change and women’s empowerment for the new year. These relationships deepened as the novel coronavirus spread throughout Pakistan and across the planet. Unique, new opportunities presented themselves and we partnered with organizations in the fight against COVID-19 which continues to date.

My team and I have been steadfast in our efforts to not only support the Government of Pakistan's COVID-19 emergency response with a special focus on reaching frontline healthcare and sanitary workers as well as the most marginalized and vulnerable members of our society. Our COVID-19 response initiatives included collaborations with Prime Minister Imran Khan's Panahgah Initiative, SPO's longstanding donors such as WaterAid, Norwegian Church Aid (NCA), and the Embassy of the Kingdom of Netherlands (EKN) and newly established ones in the corporate and healthcare sector such as Dawood Hercules Group (DHG), Colony Textiles Mills Limited (Ltd.), and Nishtar Medical University and Hospital (NMU), Jinnah Hospital Karachi, Holy Family Hospital Rawalpindi to name a few. Our key initiatives include establishment of a COVID-19 Intensive Care Unit (ICU) HDU ward with the financial support of Dawood Hercules Group (DHG) and to sustain the working we induction of 10 technicians with the support of another corporate Colony Textile Mills Limited (Ltd.) entity who joined hands to sustain the initiative at Nishtar Hospital Multan. We ran rigorous awareness campaigns and used almost all mediums to make our communities aware of the precautions and myths around the virus. Installed hand washing stations, built toilet in public hospital, disinfected public places, distributed hygiene kits, PPEs, food hampers, cash vouchers to our most effected and deserving communities and front-line paramedics.

While implementing our COVID-19 response activities throughout the country, my team and I have come across many COVID-19 heroes who have risked their lives on a daily basis to keep the communities we serve healthy and safe from the highly infectious disease. On behalf of SPO, I would like to dedicate this year’s Annual Report to these heroes and those who lost their lives during this pandemic. I would also like to take this opportunity to recognize and appreciate the sense of community we have all shared and experienced during these very trying times. Without the vital support of our financial partners, our communities and the government, SPO would have been unable to provide the extensive and effective emergency relief that it is providing in all four of our regions.

I would like to thank each and every member of the SPO family – our volunteers, supporters, and employees whose contribution and passion has not only evolved this organization into its present position but have shown their continued commitment and support despite the numerous dangers and challenges they have faced at work and in their homes during these unprecedented times. Aspiring as always, our members of the Board and General Body remained a driving force toward continued efforts in these challenging times. As we have for more than 25 years, we will continue to always put people first.

Stay safe and stay well.

Arifa Mazhar
Chief Executive, SPO
SPO's journey over the last 26 years has encompassed its transformation from a bilateral development project of the governments of Pakistan and Canada to a national non-profit organization in 1994 registered under the Companies Ordinance of 1984 and since then it has established itself into a leading Pakistani rights-based civil society organization. The initiative, voluntarily led by Senator (r) Javed Jabbar, Dr. Tariq J. Banuri and Ms. Ferida Sher guided its transformation as a small entity to a leading Pakistani civil society organization. After the initial phase, the first of the three initiators named above has remained actively associated with the development of SPO throughout the past 26 years. SPO's broad programmatic portfolio and an extensive countrywide presence is truly embodied in its outreach in over 75 districts which includes 2 tribal districts of the former Federally Administered Tribal Areas (FATA) and 4 former Frontier Regions (Frts).

SPO operates with a diverse spectrum of groups from grassroots communities to various tiers of governance at local, district, provincial and national levels. We have dynamic teams based in nine offices in all four provinces of Pakistan and are currently serving in more than 25 districts.

SPO envisions “a democratic, socially just and ecologically sustainable society with a mission to support and strengthen disadvantaged communities and public interest institutions for sustainable development.”

We strongly believe in the values of mutual trust, dynamism, volunteerism, transparency, equality, inclusivity, adaptability, innovation and ecological consciousness.

SPO is governed by a fourteen-member Board of Directors comprised of thirteen elected members and the Chief Executive with an exemplary geographical and gender balance with six women and six men members and a woman CE.
# Members of Board of Directors

**for the term 2018 - 2021**

1. **Senator (r) Javed Jabbar**, Chairperson (Sindh Province)
2. **Dr. Tufail Mohammad Khan**, Vice Chairperson (KP Province)
3. **Ms. Arifa Mazhar**, Chief Executive (Ex-Officio) (Replaced Mr. Aaref Farooqui who had served as acting CE but who continues his long association with SPO as Company Secretary) (Federal Capital)
4. **Dr. Taj Baloch**, Member (Balochistan Province)
5. **Ms. Farida Tahir Nosherwani**, Member (Balochistan Province)
6. **Ms. Zeenat Yaqoob Yousufzai**, Member (Balochistan Province)
7. **Advocate Parveen Akhtar**, Member (KP Province)
8. **Mr. Mohammad Rafiq**, Member (KP Province)
9. **Sister Naseem George**, Member (Punjab Province)
10. **Syed Abid Rizvi**, Member (Punjab Province)
11. **Ms. Mahnaz Fareed Sheikh**, Member (Punjab Province)
12. **Syed Sibtain Naqvi**, Member (Sindh Province)
13. **Ms. Sadiqa Salahuddin**, Member (Sindh Province)

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# SPO General Body

(as of 30 June 2019)

1. **Senator (r) Javed Jabbar**, Chairperson (Sindh Province)
2. **Dr. Tufail Mohammad Khan**, Vice Chairperson (KP Province)
3. **Ms. Zeenat Yaqoub Yousafzai** (Balochistan Province)
4. **Mr. Mohammad Amin** (Balochistan Province)
5. **Ms. Farida Tahir Nosherwani** (Balochistan Province)
6. **Dr. Allah Dad Luni** (Balochistan Province)
7. **Dr. Taj Baloch** (Balochistan Province)
8. **Ms. Faiza Mir** (Balochistan Province)
9. **Ms. Shazia Akhtar** (Balochistan Province)
10. **Dr. Shaheen Sardar Ali** (KP Province)
11. **Mr. Muhammad Rafiq** (KP Province)
12. **Ms. Rukhsanda Naz** (KP Province)
13. **Advocate Parveen Akhtar** (KP Province)
14. **Advocate Ms. Shabnam Nawaz** (KP Province)
15. **Ms. Farida Sher** (Punjab Province)
16. **Prof. Dr. Karamat Ali** (Punjab Province)
17. **Syed Abid Rizvi** (Punjab Province)
18. **Ms. Parveen Ghauri** (Punjab Province)
19. **Sister Naseem George** (Punjab Province)
20. **Dr. Anjum Zia** (Punjab Province)
21. **Ms. Mahnaz Fareed Sheikh** (Sindh Province)
22. **Ms. Sadiqa Salahuddin** (Sindh Province)
23. **Advocate Kalpana Devi** (Sindh Province)
24. **Mr. Favad Soomro** (Sindh Province)
25. **Syed Sibtain Naqvi** (Sindh Province)
26. **Mr. Naseer Memon** (Sindh Province)
The year 2020 is one the world would like to leave behind at the earliest due to the catastrophic spread of the COVID-19 pandemic plaguing people’s lives in the short and long term. The unfortunate circumstances under this pandemic has proven challenging for all, yet has also created opportunities for the vulnerable segments of society in Pakistan that have suffered greatly during this trying and unprecedented time.

The reporting year remained eventful for the organization and brought great opportunities along with challenges. In January 2020, SPO received its registration with the Government of Pakistan’s Economic Affairs Division (EAD) upon which it was approached by multiple potential donor partners for upcoming projects related to Climate Change and Women’s Economic Empowerment to name a few. Within two months of acquiring its EAD status, SPO was faced, like many others, with the challenge of the global pandemic in implementing its projects while facing the threats of its staff becoming infected with the coronavirus or the harsh reality of project activities coming to a complete halt as a result of the COVID-19 lockdown.

With its long-standing experience in disaster emergency response combined with its strategic partnerships with the national, provincial and local governments, financial partners and extensive outreach in its communities, SPO’s COVID-19 Response was quick and efficient. The timely support from our donors helped SPO gear their existing plans towards emergency response. As part of its multisectoral approach to help the Government flatten the curve within the country, SPO joined hands with the Government’s initiatives and donated funds to the Prime Minister’s Coronavirus Relief Fund. SPO also conducted extensive COVID-19 awareness campaigns across Pakistan through print and electronic media as a digital medium to keep myths about the coronavirus at bay and create awareness on prevention, protection and its symptoms. SPO also signed an MoU with Prime Minister Imran Khan’s Panahgahs Initiative and provided service in panahgahs with hand-washing stations and disinfection of panahgahs for four months. As a multi sectoral approach to address the impact of the pandemic on the public, SPO installed hand-washing stations in COVID hotspots in Sindh and Punjab with the support of the Norwegian Church Aid (NCA) and WaterAid. SPO provided hygiene kits with information leaflets, food hampers and cash vouchers to women and daily wagers who lost their livelihoods with the support of the Embassy of the Kingdom of Netherlands (EKN).

SPO forged strategic partnerships in the health sector by signing MoUs with local corporations, such as the Dawood Hercules Group (DHG) and Colony Textiles, to establish a 16 bed ICU-HDU ward in Nishtar Hospital Multan with equipment; all of which paved our way to provide further humanitarian assistance in the fight against COVID-19 in Pakistan. Holy Family Hospital in Rawalpindi; Jinnah Post Medical College (JPMC) in Karachi; various Government Departments in Sindh and Punjab engaged SPO in collaborative efforts to fight the ongoing virus. These testing times may have been unfortunate, but the unwavering technical and financial support from our partners have valuably contributed to our successful feats despite the challenges. SPO explored innovative opportunities in its new theme ‘Digital Knowledge Transformation’ (DKT) - be it imparting online learning to our students in our Sindh Education Foundation (SEF) programmes or SPO’s Rural Women’s Day conference attended by Sindhi women via Zoom. Despite our ‘Work from Home’ policy, SPO’s team members never faltered in their commitment to coming to the aid of those who needed us most and remained steadfast in future initiatives, on the contrary they burned the midnight oil and sometimes working 18 hours at a stretch! So much so, that some of our team members got infected by the virus, while some lost their loved ones (may they rest in peace). SPO witnessed high levels of commitment and courageousness by its team. Aspiring as always, our members of the Board and General Body remained a driving force toward continued efforts in these challenging times.
Recognizing the changing country context characterized by the increasing socio-economic challenges, rising threat from climate change, shifts in global development priorities and the dilemmas posed by shrinking civic space, SPO sought to reset its strategic direction. In doing so it also reflected on the challenges of a post COVID-19 world and the promise of an evolving democratic process and developments in technology. As part of this exercise, SPO’s vision, mission, values and programmes were reviewed with the support from an independent consultant. The CE and the consultant engaged SPO’s governing structures, management and constituencies across the country in a year-long process through which a strategic plan was designed, entailing SPO's Strategy for the next 5 year (2021 – 2025). An implementation plan followed this exercise and time bound-actions for achieving the envisaged objectives and outcomes were laid out.

The strategy reaffirms SPO's participatory approach towards development with a keen focus on evidence-gathering, mobilization and organization of communities, capacitating communities and public interest institutions, and creating linkages and networks for advocacy in all of its programmes. In terms of strategic changes, the plan seeks a significant augmentation of SPO's historic focus on socio-economic development specific attention to climate change adaptation, harnessing culture for sustainable tourism, and employing digital technologies for greater access to information and empowerment. Likewise, compared to the previous strategy built around the rights of citizens and responsibilities of the state, the future strategy focuses on a civic engagement that emphasizes the rights and responsibilities of both citizens and the state. SPO will implement its interventions through a rights-based service delivery approach. Four key thematic areas have been determined as part of SPO's programmatic profile going forward. These are a) Social and Economic Development, b) Climate Change Adaptation, c) Cultural Heritage and Tourism Promotion and d) Digital Knowledge Transformation. The strategic programme choices are premised on SPO's current and emerging areas of expertise, the need and potential for SPO's support in Pakistan, and the priorities signaled by SPO's membership and broader constituency. Key SPO goals for the coming 5 years is a diversification of its funding pathways, a strategic direction warranted by the imperative of programme stability and long-term sustainability. SPO will actively seek unconventional sources of funding such as self-financed income generating projects and corporate partnerships.
SPO’s Key Achievements

7,933,875

Individuals engaged through Electronic, Print & Social Media and Awareness Raising Sessions on COVID-19 Response

227,873

Beneficiaries reached through Community Mobilization & Awareness Raising Campaigns

32,450

Women were Registered for their first CNICs

4,411

TB patients identified & treated

1,900

SEF Students taught through Online Modules

735

Children enrolled in SEF Schools

650

Partners reached through Trainings of Govt. Reps, Justice Providers, Notables, Women, Youth & Faith Leaders

425

Lives were saved under the COVID-19 Response

73

Local Social/Cultural & Legal Issues resolved through Community Interventions

7

New Strategic Partnerships with Hospitals, CSRs & Govt. Institutions
Thematic FOCUS
THEMATIC FOCUS

We are striving to improve the well-being of communities by ensuring that citizens have access to and are aware of their rights as well as responsibilities. In light of our new 5-year Strategic Plan (2021-2025), the organization will implement its interventions through a rights-based service delivery approach. The strategic programme choices are premised on SPO's current and emerging areas of expertise, the need and potential for SPO's support in Pakistan, and the priorities signaled by SPO's membership and broader constituency. SPO is a key member of over 20 global and regional networks of leading rights based civil society institutions.

Social & Economic Development

Over the years, SPO has observed that a large number of Pakistan's population is facing severe multidimensional poverty which translates into a majority of people without access to healthcare, education, means to earn a livelihood and water & sanitation facilities. Recognizing the dire need to improve the socio-economic well-being of poverty-stricken populations, SPO has implemented multiple initiatives in more than 50 districts across Pakistan through its 'Social & Economic Development' programme.

Programme Goal

To ensure citizens have access and ability to exercise their fundamental rights to education, health, water and sanitation, sustainable livelihood and participation in decision making processes.

To achieve this goal SPO will

1. Strengthen key public institutions to develop policy frameworks that effectively respond to the socio-economic development needs of the citizens.

2. Facilitate communities, public interest institutions and policy makers at local, provincial and national level to advocate and collaborate for human and institutional development.
Women & Water
Under this thematic area, SPO has been contributing to the delivery of health services by developing community-centric interventions for mother and child healthcare, immunization, and TB care and control in different regions across the country. In the education sector, SPO has taken initiatives across Pakistan through focused efforts to increase the enrolment of school children (particularly girls), introducing modern pedagogical and interactive education models and mobilized communities to become members of school management committees. SPO has played a vital role in advocating Water, Sanitation and Hygiene (WASH) rights at provincial and national level through engaging legislators and other relevant government stakeholders in policy making that would provide communities access to clean drinking water and sanitation. Furthermore, the Social and Economic Development component of SPO also infuses different dimensions of issues related to women's economic empowerment.
In this reporting year, SPO’s projects implemented under its **SOCIAL & ECONOMIC DEVELOPMENT** theme are as follows:

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<th>Sr. No.</th>
<th>Sector</th>
<th>Sub-sector</th>
<th>Project title</th>
<th>Project duration</th>
<th>Region</th>
<th>Districts</th>
<th>Financial partner</th>
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<td>1</td>
<td>Health</td>
<td>COVID-19</td>
<td>Establishment of COVID-19 ICU-HDU Ward at Nishtar Medical University &amp; Hospital, Multan (NMU)</td>
<td>July 2020 - June 2021</td>
<td>Southern Punjab</td>
<td>Multan</td>
<td>Dawood Hercules Group (DHG) &amp; Colony Textiles</td>
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<td>1.1</td>
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<td>COVID-19 Response in KP</td>
<td>June - July 2020</td>
<td>KP</td>
<td>Abbottabad, DIR &amp; D.I. Khan</td>
<td>Dawood Hercules Group (DHG)</td>
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<td>1.2</td>
<td></td>
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<td>Provision of hand washing facilities and community awareness in response to COVID19</td>
<td>April – July 2020</td>
<td>Sindh</td>
<td>Karachi</td>
<td>WaterAid</td>
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<td>1.3</td>
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<td>Humanitarian Assistance to stop the spread of COVID-19 in Punjab</td>
<td>April 10th - October 10th, 2020</td>
<td>Punjab</td>
<td>Lahore &amp; Rawalpindi</td>
<td>Norwegian Church Aid (NCA)</td>
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<td>3</td>
<td>Education</td>
<td>Sindh Education Foundation (SEF)</td>
<td>Sindh Assisted Schools (SAS)</td>
<td>July 2016 – December 2020</td>
<td>Sindh</td>
<td>Shikarpur &amp; Jacobabad</td>
<td>Sindh Education Foundation (SEF)</td>
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<td>Sindh Middle &amp; High Schools (SMHS)</td>
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<td>Sukkur, Shikarpur &amp; Jacobabad</td>
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<td>Adolescents &amp; Adults Learning and Training Programme (AALTP)</td>
<td>July 2016 – February 2021</td>
<td>Sindh</td>
<td>Sukkur &amp; Jacobabad</td>
<td>Sindh Education Foundation (SEF)</td>
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<td>Health &amp; Safety</td>
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<td>Promotion of Social Well-being of Sanitary Workers (PSWSW) in Sindh</td>
<td>July 2018 - December 2019</td>
<td>Sindh</td>
<td>Karachi &amp; Hyderabad</td>
<td>Norwegian Church Aid (NCA)</td>
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<td>Women’s Empowerment</td>
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<td>Citizens’ Education and Mobilization for Women’s Voter Registration and</td>
<td>April 2019 – March 2020</td>
<td>KP</td>
<td>Mohmand</td>
<td>Trust for Democratic Education &amp;</td>
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<td>Women's Empowerment</td>
<td>Strengthening Electoral and Legislative Processes (SELP) in Punjab</td>
<td>August 2018 – April 2020</td>
<td>Punjab</td>
<td>Bahawalnagar, Lodhran &amp; Sahiwal</td>
<td>Trust for Democratic Education &amp; Accountability (TDEA)</td>
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<td>5.3</td>
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<td>Improved Access to Fair, Legitimate and Effective Justice in Pakistan</td>
<td>January 2017 – April 2020</td>
<td>Punjab</td>
<td>Khanewal, Bhakkar &amp; Muzaffargarh</td>
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</table>
In the face of the COVID-19 pandemic this year, SPO forged strategic partnerships in Pakistan’s public and private health sectors to support the collective on-going efforts to battle the virus. These COVID-19 response initiatives included collaborations with Prime Minister Imran Khan’s Panahgah Initiative, SPO’s longstanding donors such as WaterAid, Norwegian Church Aid (NCA), and the Embassy of the Kingdom of Netherlands (EKN) and newly established ones in the corporate and healthcare sector such as Dawood Hercules Group (DHG), Colony Textiles Mills Limited (Ltd.), Nishtar Medical University and Hospital (NMU), Jinnah Hospital Karachi, and Holy Family Hospital Rawalpindi to name a few.

The key highlights of SPO’s nationwide COVID-19 response initiatives include:

- the establishment of sustainable strategic public and private partnerships against the coronavirus
- the establishment of an COVID-19 ICU-HDU ward for the treatment of coronavirus patients in Southern Punjab
- the distribution of cash vouchers and food hampers to women, sanitary workers and those who lost means to their livelihoods
- the establishment of hand-washing stations for the public use as means of preventing the further spread of the virus
- the distribution of hygiene kits and PPEs to the vulnerable segments of society, frontline healthcare workers, paramedics and police officials

**Project Title:** Establishment of COVID-19 ICU-HDU Ward  
**Region:** Punjab  
**Geographical Coverage:** Multan  
**Project duration:** July 2020 – June 2021

**About the project:**

As the coronavirus cases soar in Pakistan, SPO continues to extend support to the Government of Pakistan’s initiatives to prevent the further spread of COVID-19. Realizing the long-term presence of COVID-19 in the country, SPO signed MoUs with the Dawood Hercules Group (DHG) and Nishtar Medical University & Hospital Multan (NMU) to establish a COVID-19 Intensive Care Unit - High Density Unit (ICU-HDU) facility at NMU in Southern Punjab. SPO established a 16 bed ICU-HDU facility at NMU and has equipped it with 8 ICU ventilator beds and 8 HDU beds. To ensure the sustainability of this ICU-HDU Ward, SPO and Colony Textile Mills also signed an MoU under which the salaries of the 10 bio-technicians hired by SPO for this ward will be provided through the financial support of Colony Textile Mills Limited (Ltd.) over a time period of one year.
Covid-19 response

Inauguration of the COVID-19 ICU-HDU facility in Nishtar Medical University & Hospital (NMU), Multan

SPO and Dawood Hercules Group (DHG) signing of MoU

SPO and Nishtar Medical University & Hospital (NMU) MoU signing ceremony.

SPO and Colony Textile Mills Ltd. MoU signing ceremony

20.
Alongside the government and other bilateral organizations in Pakistan, SPO continued its efforts to battle the spread of COVID-19. In lieu of its extensive outreach and experience in the private health sector, Dawood Hercules Group (DHG) signed an MoU with SPO to distribute scores of personal protection equipment (PPEs) that were donated by DHG for Districts Abbottabad, DIR and D.I. Khan in KP. The COVID-19 emergency response kits included face masks, face shields, incubation boxes, coveralls and disposable gloves. SPO distributed 8,000 PPEs and 10 incubation boxes to the Ayub Teaching Hospital in Abbottabad. SPO also provided the DHQ Hospital in Lower Dir with the same and in D.I. Khan 8,000 PPEs and 30 incubation boxes were provided to Mufti Mehmood Hospital.

**SPO’s COVID-19 Response in KP:**
As part of SPO’s countrywide COVID-19 response, SPO with the financial support of the Dawood Hercules Group provided 8,000 PPEs to Ayub Medical Complex Abbottabad, 8000 PPEs provided to District Head Quarter Hospital Timergara Lower Dir, 8,000 PPEs to Mufti Mahmoud Hospital D.I. Khan, and 2,500 masks to the general, staff and patients in hospitals, and police stations. Due to SPO’s timely provision of PPEs, health workers have not only been equipped to protect themselves from catching COVID-19 but it has also sensitized the patients and attendants to practice the WHO suggested protection and prevention guidelines.

**Beneficiaries reached...**
Under this project's initiatives, SPO provided safety kits to 20,500 doctors, paramedics and hospital staff in target hospitals located in KP.

**Provision of hand-washing facilities and community awareness in response to COVID-19**

**Karachi, Sindh**

UC-13 Safooran, UC-10 Pehlwan Goth, UC-8 Jamali Goth, UC-5 Gadap Town, UC-12 Gulzar -e-Hijri, UC-10 Gillani Railways, UC-02 Manzoor Colony, UC 8, Saddar, UC 5, Saddar

**April – July 2020**

With the financial support of WaterAid, SPO's project “Provision of hand-washing facilities and community awareness in response to COVID-19” was implemented in 02 districts of Karachi, Sindh to decrease the prevalence of the pandemic in these targeted COVID-19 hotspots. SPO installed 16 hand-washing stations equipped with liquid hand soap at various government recommended public places and health facilities throughout Karachi. Upon the request of the Provincial Disaster Management Authority (PDMA) and the Jinnah Postgraduate Medical Center (JPMC), SPO also constructed a public restroom facility on the premises. Additionally, SPO launched a COVID-19 awareness campaign through local cable networks, streamers and on the back of rickshaws at identified COVID-19 hotspots in 08 union councils of Karachi and distributed 600 hygiene kits in the target communities where they were required.
**Beneficiaries reached...**
Under this project’s initiatives, SPO reached 406,540 members of the general public, paramedics, patients, and sanitary workers (including 154,485 women, 231,728 men, 175 transgenders, 350 persons with disability, 20,327 children). Through its COVID-19 public awareness campaigns, messages on social distancing measures, coronavirus preventative and protection measures were shared by which 20,25 578 citizens (women, men, youth, differently-able people, transgender and children) were reached. SPO’s COVID-19 awareness campaign was aired 14,400 times through cable TV messages, road streamers, and auto rikshaws in select coronavirus hotspots which had an overall impact in curtailing the number of positive cases in those areas.

**Making ends meet through SPO during COVID-19**
The COVID-19 pandemic has not only impacted our lives socially but economically as well. Many have lost jobs and in particular the vulnerable members of society such as daily wagers, sanitary workers and women. To assist with this project’s COVID-19 response initiatives, SPO engaged the services of 39 people who served as Community Resource Persons, caretakers of the hand-washing stations, and project staff.

“"I lost my job as a daily wager due to the COVID-19 lock down and it was difficult to make ends meet. I was hired by SPO for two months for the COVID-19 awareness raising campaign which enabled me to feed my family again." - Mr. Raza Hussain
Community Resource Person hired by SPO.

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**Project Title:** Humanitarian Assistance to stop the spread of COVID-19
**Region:** Punjab
**Geographical Coverage:** Lahore & Rawalpindi
**Project duration:** April 10th - October 10th, 2020

**About the project:**
Prime Minister Imran Khan's 'Panahgah' is a government-led initiative to provide support to those who travel from different cities to seek employment or specialized healthcare. As a result of some of these individuals being unable to travel home due to the COVID-19 pandemic lockdown, SPO signed an MoU with this government-led initiative so as to provide humanitarian assistance to these disadvantaged residents of select shelter homes in Lahore, Islamabad and Rawalpindi. In order to do so, SPO installed 40 hand-washing stations in panahgahs, public hospitals and other public places/buildings identified by the Government partners and equipped these stations with disinfection liquid and clean water for the residents who were facing greater risks due to the crowding at shelter homes. These select panahgahs, public hospitals and spaces were also disinfected by SPO. The respective residents, frontline healthcare workers and staff members in these locations also received 300 hygiene kits along with a COVID-19 information leaflet and 120 protective physical equipment (PPEs).
Covid Response continues...

MoU signing ceremony between SPO and the Rawalpindi Medical University (RMU) to install 10 hand-washing stations at the Holy Family Hospital in Rawalpindi for maximum utility and prevention of the further spread of COVID-19.

SPO disinfecting a panahgah in Lahore, Punjab for COVID-19 prevention.

COVID-19 awareness campaign on the back of local rickshaws.

SPO’s hand-washing station being used by a local police officer.
Furthermore, SPO recognized that the daily wagers were suffering the most on account of the loss of jobs during the pandemic and therefore recruited and capacitated 20 people to assist in the organization's efforts to curtail the damage. SPO also identified and distributed cash vouchers to women-headed households and sanitary workers.

While service delivery is important, SPO believes that awareness raising is also pertinent to address prevention and rehabilitation for those who were unaware of the dangers and rapid spreading of COVID-19. Hence, SPO conducted an awareness raising campaign to 'Stay Home-Stop Spread of COVID-19- return to normalcy soon'.

These initiatives were made possible with the financial support of SPO's long standing donor, Norwegian Church Aid (NCA). SPO's collaborative initiatives under this project not only protected the marginalized members of society in the time of the COVID-19 pandemic was a practical demonstration of shared responsibility.

SPO signed an MoU with the Rawalpindi Medical University (RMU) to install 10 hand-washing stations at the Holy Family Hospital in Rawalpindi for maximum utility and prevention of the further spread of COVID-19. The placements of the hand-washing stations were near the main emergency, in the Gynecology/Pediatrics Emergency, patient/attendants waiting areas and in the Rawalpindi Institute of Urology which is being utilized as a COVID-19 Response Center. SPO's objective for providing hand-washing facilities was for the benefit and safety of patients, attendants and frontline healthcare workers against the coronavirus.

**Beneficiaries reached...**

To mitigate the loss of livelihoods of the vulnerable members of society, such as women, sanitary workers and daily wagers due to the COVID-19 lockdowns, SPO distributed 100 cash vouchers and engaged 20 Community Resource Persons (CRPs) to assist with the implementation of our COVID-19 activities. SPO provided relief to women, men, transgenders and persons with disabilities through its awareness campaign that reached 175,369 communities.

**Impacted by COVID-19...**

“I suffer from asthma and faced another challenge when I lost my job as a sanitary worker due to COVID-19. I was not only unable to feed my five children but was also constraint to buy my medicines and inhalers to treat my asthma attacks. However, SPO’s cash voucher helped me manage to buy my medicines and some rashaan for my family.” - Maria Jekulan, Resident of Youhanabad, Lahore and recipient of SPO's COVID-19 cash voucher.

“I lost my job as a sanitary worker due to the COVID-19 pandemic. I was unable to feed my four daughters and myself but with SPO's cash voucher I was able to purchase rashaan.” - Sakeena Bibi, resident of Youhanabad, Lahore and recipient of SPO's COVID-19 cash voucher.
About the project:
As part of SPO’s continued efforts for a TB-free Pakistan, its TB initiative is being implemented primarily in Balochistan due to having the highest number of cases in the country since 2016. The aim of this long-term project is to reduce the spread of TB in Balochistan through advocacy, awareness raising, supervision, monitoring and the implementation of TB case management activities at both the Provincial and District levels. SPO is implementing its long-term Global Funding Public Private Mix Model project in collaboration with National and Provincial TB Control Programme with financial support of Mercy Corps. The aim of the project is to enhance TB detection, standardize TB care and reduce the incidence of Drug Resistant DR-TB in Districts Pishin, Sibi, Jafarabad, Panjgoor, Kech & Lasbela in Balochistan. Thus far, SPO has assisted in the notification and registration of 5211 all types of TB cases.

TB patients identified & treated:
Under its TB programme during this reporting period, SPO registered 767 of all types of TB cases (383 males and 384 females) against the target of 730. Of these TB cases 745 were identified and traced through 59 SPO chest camps (consisting of 4,411 community members), community gatherings (5,601 men, women, children, and PWDs) that had the support and participation of 423 men and women community notables and SPO general practitioners (GPs).

SPO’s COVID-19 response in Balochistan:
Under its countrywide COVID-19 response in Balochistan, SPO with the financial support of its partner Mercy Corps, distributed 1000 N95 masks to private doctors, medical and paramedical staff and field team members working in its TB programme. As a means to create awareness on the precautions and preventions of COVID-19 in its 06 programme districts, SPO distributed 100,000 COVID-19 information leaflets.

The voices of TB patients heard by SPO...
A TB free life

“I have lost countless members of my family prior to catching TB myself as I turned 18 this year. The social stigma alone faced by my family and I for having TB has been very upsetting. Our relatives and friends stopped visiting our home and after my father passed away from TB, my grandfather became financially responsible for my family and I which has put a tremendous amount of stress also.” Rashida Bibi, 18-years-old TB patient from Baloch Colony in District Sibi, Balochistan.
“I lost my job when I became ill with TB this year. However, after receiving SPO’s free TB treatment and medicines, I have fully recovered and have gone back to work.”

30-years old Zain ul Abideen from Village Jam Yousaf Abad, Union Council Allah Abad, District Lasbela, Balochistan.

a TB free life!

TB patients waiting to be seen at SPO’s Chest Camp in Sibi, Balochistan.
From 2018 until 2020, SPO has successfully identified 2,050 All Form TB patients and treated 1,927 TB patients in its target Districts Pishin, Sibi, Jaffarabad, Lasbela, Kech & Panjgoor in Balochistan.
**Project Title:** Engaging Legislators for Universal Access to WASH Rights  
**Region:** Sindh and Punjab  
**Project duration:** December 2016 – September 2019

**About the project**
A large number of people, especially the most vulnerable and marginalized communities, lack safely-managed water and sanitation services in Pakistan. SPO realized the need to devise a multi-pronged intervention to ensure sustainable access to clean drinking water for all marginalized communities and at public healthcare facilities and government educational institutes in Pakistan by improving the existing drinking water infrastructure, introducing innovative and sustainable technological solutions for clean drinking water facilities and initiating an advocacy campaign with relevant government departments. In order to address this urgent need, SPO has devoted itself to work towards the attainment of SDG 6, which ensures “clean water and sanitation” for all. As part of this initiative, SPO completed the implementation of its 'Engaging Legislators for Universal Access to WASH Rights' project this year in Sindh and Punjab with the financial support of WaterAid. The overall goal of this project was to engage the legislators/opinion leaders to bring the WASH agenda to the Assembly floor for discussions, debate and further action. Several advocacy meetings and training for legislators were organized to sensitize lawmakers to draft and pass a bill recognizing WASH as a fundamental right.

SPO under this project proactively engaged legislators from the provincial assemblies of Sindh and Punjab in policy dialogue, capacity building to understand the significance of WASH rights, and lobbying with government representatives and decision-makers so as to ensure the allocation of a sufficient budget for the sector.

**Beneficiaries reached**
SPO reached directly to 35 members of Provincial Assembly of Punjab who were engaged with this project.

**Key project highlights:**
- As a result of SPO's efforts during this project, SPO's WASH core group members of the Punjab Assembly submitted and unanimously passed a resolution for the Open Defecation Free (ODF). This resolution has been placed into effect, and as a result, Punjab has been declared ODF since March 2020.
- Through its Youth Ambassadors, SPO celebrated one year of enthusiastic work towards SDG 6 and launched the ‘Clean Green Pakistan’ campaign throughout Lahore, Punjab.
Education

A diamond in the rough...

The bright 16-year old Oghan from District Jacobabad has always shown great interest in learning. Through SPO's mobilization drive, Oghan was enrolled at the SPO Model Primary School at Nawab Khan Buriro. Despite the great distance between Oghan's home and school, he was determined to attend his new school and very excited upon receiving his school uniform and textbooks. The thriving learning environment and child centered approach of teachers at SPO's school in Nawab Khan Buriro has provided the ideal platform to fulfill Oghan's enthusiasm to learn. His excellent academic performance won him a scholarship from the prestigious IBA College in Jacobabad for his elementary level studies.

“I felt like a champion of the world when I found out about my scholarship,” said Oghan. “I am even more determined to become a doctor so I can help my community be well.”

Mujeeb Ur Rehman, a teacher at SPO Model Primary School, also proved to be an inspiration for the young Oghan, who has greatly benefitted from his teacher's innovative teaching techniques and excelled in the subject of science.
The bright Oghan

A student is drawing a logo of the Sindh Education Foundation on school wall in Rajanpur, Sindh.

Children First!

SEF students displaying their appreciation for SPO's facilitation in their education

SEF students working together on a in-class activity

SEF students completing their online assignments during COVID-19

SEF SAS students enjoying participating in a school activity
Project Title: Sindh Assisted Schools (SAS)
Region: Sukkur & Larkana (North), Sindh
Geographical Coverage: Shikarpur & Jacobabad
Project duration: July 2016 – December 2020
Reporting period: July 2019 – June 2020

About the project:
SEF Assisted Schools (SAS) programme is the integration of the old Integrated Education Learning (IELP) and Rural Based Community School (RBCS) programmes which is currently being implemented in 03 schools of Districts Shikarpur and Jacobabad, Sindh. SPO aims to supplement government policies under the Universal Primary Education by enhancing educational facilities for out of school children and youth, extend free and flexible learning opportunities at the grass-roots level, and ensure gender equality in education while providing community driven sustainable quality education reform.

As SPO continues its initiatives in education in Northern Sindh, this year SPO’s SAS programme enrolled 530 students (390 boys and 140 girls) through the mobilization of 5,490 community members. Through its mobilization initiatives, SPO observed the growing interest amongst parents to send and keep their children in the main education system as opposed to sending them to the local madrassah which has seen rising enrollments recently.

Reaching the unreached...

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<td>Total Schools</td>
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<tr>
<td>No. of Teachers</td>
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<td>No. of Head Teachers</td>
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Enrolment status of SAS from inception to date
Project Title: SEF Middle & High Schools (SMHS)
Region: Sukkur & Larkana (North), Sindh
Geographical Coverage: Sukkur, Shikarpur & Jacobabad
Project duration: July 2016 – December 2020
Reporting period: July 2019 – June 2020

About the project:
Since 2016, SPO engaged in an on-going partnership with the Sindh Education Foundation (SEF) for the implementation of formal education in Northern Sindh which includes Districts Sukkur, Shikarpur and Jacobabad. These programmatic interventions are based on the Public Private Partnership (PPP) framework that aims to empower the under privileged communities towards social change by creating and facilitating new approaches to learning and education. The specific objective of the programme is to raise the quality of education and improve the literacy rate in the target remote areas of Sindh by “reaching the unreached.” SPO’s SEF Middle and High Schools Programme (SMHS) aims to fill the enrolment gap in the post primary education system through the provision of free and flexible quality post primary education at the grass-roots level that creates a thriving learning environment for young learners. SPO is successfully running 08 Middle and High Schools with the total enrollment of 1140 students (235 girls and 905 boys).

Under the COVID-19 pandemic, the Government of Sindh temporarily closed educational institutions to contain the spread of the virus which created a major challenge for the continuity of education for many causing economic and social stress as well. However, SPO and SEF continued to empower the under privileged by creating and facilitating new approaches to learning and education. To facilitate the continuity of education, SPO engaged all its available resources to make the online learning a reality for students in Northern Sindh.

During this reporting year, SPO has enrolled a total of 205 students (145 boys and 60 girls) at SMHS and upgraded 04 schools in the secondary section by building 05 additional classrooms, 03 school administration offices, 02 boundary walls and installing a drainage system in the schools. To create further proximity to the SEF communities, SPO shifted its office from District Sukkur to Shikarpur through which SPO mobilized 6,840 community members for the enrollment of girls and boys. SPO observed that within these communities the interest for educating their children has grown and many parents have been eager to send their children back to school.

SPO’s online learning during COVID-19...
Despite the onset of the COVID-19 pandemic and the following closing of educational institutions across the country, SPO continued teaching 1,140 girls and boys through digital mediums. These virtual classes served as a means to help them prepare for their upcoming exams and mitigate significant school drops that are often seen in agrarian and child labor prone communities.
Success Stories...

SEF student awarded Dr. A.Q. Khan Scholarship
Under SPO's SEF SMHS program, 12-year-old Abdul Samad, a student at SMHS in District Sukkur, has excelled in the subjects of English, Math and Science and has been described by his teachers as inquisitive and extremely intelligent student. As a result of his high marks, Abdul Samad was awarded the Dr. A.Q. Khan Schooling System Scholarship in Islamabad which is fully funded scholarship which supports his studies till completion of his matriculation. The child centered approach at SPO Middle School at Darghai Wariyo enabled Abdul Samad to unlock his potential and created his opportunity for a bright future. SPO in partnership with the Sindh Education Foundation (SEF) not only transformed the learning environment at this school by establishing a computer lab equipped with a qualified IT teacher but also ensures the provision of transportation for children coming from Kandhra town where Abdul Samad resides.

Education in the time of COVID-19
Under the COVID-19 pandemic, the Government of Sindh temporarily closed educational institutions to contain the spread of the virus which created a major challenge for the continuity of education for many causing economic and social stress as well. However, SPO and SEF continued to empower the under privileged by creating and facilitating new approaches to learning and education. To facilitate the continuity of education, SPO engaged all its available human and Technical resources to make the online learning a reality for students in Northern Sindh. Through the creation of WhatsApp groups for grades 2-8, SPO’s teachers engaged the students for the preparation of upcoming exams, homework and class lessons and assignments. SPO also used this platform to create awareness and share information on the prevention and symptoms of COVID-19.

Delivery of Quality Post-Primary Education
In District Sukkur Darghai Wariyo is a village where the 400 households derive their livelihoods through agriculture and school aged children work with their parents in the fields, placing education as a lowest of priorities. Given that the local madrassahs offer free education, board and food, many parents prefer to send their children there than the regular schools. However, in 2016 SPO took the challenge of opening a middle school in partnership with SEF in the same village. SPO interventions in this community included community mobilization for education through awareness sessions which resulted in the enrolment of 40 children to a current enrolment of 135 students, hiring of female teachers to ensure girls enrolment and provided pick and drop facility for teachers and deputed a full-time own Van. To further promote girls' enrolment, SPO provided the females students free transportation from their homes to the school. SPO also established an IT lab, provision of safe drinking water, boundary walls and the provision of free textbooks.
### Current Status of SMHS

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</tr>
<tr>
<td>No. of Head Teachers</td>
<td>8</td>
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About the project:

SPO’s SEF Adolescent and Adult Learning and Training Programme (AALTP) targets adolescents and adults who have missed an opportunity to avail education and aims to provide accelerated formal primary education and basic functional literacy to them alongside a certified Skill Development / Vocational Training course which enables them to gain capital development and socio-economic growth. SPO is presently operating 07 AALTP centers in District Sukkur and Jacobabad of Sindh.

Overall impact of AALTP so far:

- Enrolment of 661 adolescents in AALTP.
- Industrial tailoring and embroidery and mobile repair skills development program for 82 adults completed. Each learner who completed the program was awarded PKR 10,000 by SEF.
- Alumni of skills development programme have established their own small enterprises

Beneficiaries reached...

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<th>Current Status AALTP</th>
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<td><strong>Total Centers</strong></td>
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<td><strong>Enrollment</strong></td>
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<tr>
<td><strong>No. of Teachers</strong></td>
</tr>
<tr>
<td><strong>No. of Teachers in charge</strong></td>
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Due to the COVID-19 pandemic, AALTP has not had new enrolments in its program this year. However SPO has seen a positive impact on the 3,966 community members it has mobilized to support and promote participation in AALTP. To support this sentiment in the community, the alumnae of AALTP have gone on to successfully establish their own small businesses after completion of the programme.
Women & Sustenance...

Distribution of food hampers in Hyderabad and Tando Mohammad Khan, Sindh.

Rural women of Sindh receiving trainings from SPO on stitching COVID-19 face masks and PPEs.
About the project:
SPO's "Women's Increased Access to Water Resource and Agricultural Market" project engages three cohorts of women which include small landholder women, landless sharecroppers and livestock owners in Districts Hyderabad, Tando Mohammad Khan and Badin of Sindh. With the financial support of the Embassy of the Kingdom of Netherlands (EKN) and through an integrated approach, SPO aims to strengthen women's social, economic empowerment and active participation at public decision-making forums. SPO's goal is to improve the role of women in water resource management and to not only enable them to effectively participate and contribute to decision-making in their domestic and public spheres, but to also enhance their incomes. Under this on-going project, SPO remains determined to create and enhance livelihood opportunities that strengthen low-income rural markets and improve the lives of the rural women in these districts.

In the light of the pandemic, SPO proposed COVID-19 response initiatives to support the heavily impacted vulnerable communities who faced the loss of their livelihoods. EKN and SPO redesigned the five months committed activities and re-routed funds to COVID-19 Response. The beneficiaries from 20 villages of the 03 target districts received 320 food hampers, SPO provided cash vouchers to 150 women headed households, conducted training for 15 informal women workers on the skills for stitching PPEs and face masks while simultaneously connecting them to local markets for the selling of their products. SPO also launched a rigorous COVID-19 awareness campaign through FM radios.

Beneficiaries reached...
SPO reached out to 485 women small landholders, landless sharecroppers and livestock owners who lost their livelihoods due to COVID-19 through the provision of cash vouchers, food hampers and training on stitching skills for COVID-19 Personal Protective Equipment (PPEs) and masks. SPO also engaged 15 men volunteers who assisted in COVID-19 response efforts. Additionally, SPO's COVID-19 awareness campaign on HOT FM 105 radio had reached to 4,657,095 in Districts Hyderabad, Jamshoro and Kotri and 2,476,854 in Badin listenership.

Beneficiary of SPO's food hamper during COVID-19:
"My husband lost his job as a driver during COVID-19. We have suffered greatly due to the loss of our livelihoods and faced scarcity of food in our areas due to the COVID-19 induced lockdowns." - Zuhra Hussain from Village Qasim Solangi, UC Sehwar in District Hyderabad, Sindh was a recipient of SPO's food hampers. She also did not have a citizen's national identity card (CNIC). As part of EKN Self Help group, she was assisted in applying for one.
Sanitary Workers in Sindh

Social Well-being of Sanitary Workers in Sindh

SPO provided Safety Kits to Sanitary Workers
**Project Title:** Promotion of Social Well-being of Sanitary Workers (PSWSW) in Sindh

**Region:** Hyderabad, Sindh

**Geographical Coverage:** Machar Colony, BakraMandi, Latifabad 05 and Latifabad 10

**Project duration:** July 2018 - December 2019

**About the Project**

This particular SPO initiative was inspired by the news story* published in local and international newspapers about the death of a sanitary worker, called Irfan Masih, in Umerkot, Sindh that occurred in the Muslim Holy month of Ramadan due an injury he received while on the job and who then was refused treatment by the doctors because he was covered with the dirt of sewage filth. This incident pushed SPO to advocate for the rights of this discriminated group in Karachi and Hyderabad, Sindh and SPO's donor, the Norwegian Church Aid (NCA), joined hands with SPO in this effort. SPO lobbied and advocated with key stakeholders such as the Hyderabad Municipal Corporation (HMC) and the Water and Sanitation Authority (WASA) under its “Promotion of Social Well-being of Sanitary Workers (PSWSW)” project and sanitary workers were also provided basic awareness on health hazards, the importance of using safety kits along with technical support by SPO.

Through this project, SPO envisaged the increased respect and acceptance of sanitary workers within the local communities and relevant departments by helping to create, reform and improve the implementation of laws and policies with regards to the betterment of sanitary workers. To identify the existing gaps in the relevant policies and laws and the prevalent issues and challenges in Sindh, SPO conducted an in-depth study which was published and shared as a Situational Analysis Report on the Health & Safety Workers in Sindh.

To influence the policy makers and the relevant Government Departments, SPO facilitated consultative meeting amongst sanitary workers and relevant stakeholders to address the key issues that hamper the sanitary workers professional and personal lives such as health hazards, accidental death, absence of safety kits and equipment, job insecurity due to temporary employment contracts, poor implementation of labor laws, poor socio-economic conditions, lack of education and discrimination based on their profession, gender, religion and caste. Additionally, SPO distributed 250 safety kits to sanitary workers of HMC and 10 safety kits (including 2 gas kits) to WASA for the purpose of protecting sewer men in Hyderabad.

**Beneficiaries reached...**
Under this project's initiatives, 477 sanitary workers (men and women) benefitted and SPO reached out to 3,500 people in the target communities through its mobilization and awareness raising activities. SPO’s 3-month social and electronic media reached 298,240 people. The total engagement was 94,756 and SPO’s documentary “Khakroob” was shared 137 times on social media. As a result of these activities, sanitary workers raised demands to address their key issues and initiated a provincial campaign by contacting the relevant government departments and respective offices to have them addressed.

**The voices of sanitary workers...**
Always referred to as an “untouchable” by other members of his community, Imran Gill, 42-year-old HMC sanitary worker says, “When I would hear this, I believed that I was not allowed to be anything else in life except an 'untouchable.'”

“I was unaware of my rights as a sanitary worker and felt invisible until now,” says HMC’s sanitary worker Jamila.

“As a sanitary worker in a factory, I was given separate utensils to eat my meal with. I also heard horror stories of sanitary workers and sewer men dying while working on the job due to the dangerous nature of our jobs. I only wish that my children never face the same fate,” says Asif Masih, a 33-year-old sanitary worker from Karachi.

**Key project highlights:**
- The Sindh Commission of Human Rights has formed a task force dedicated to addressing the issues of sanitary workers in order to continue the similar interventions implemented in SPO’s project.
- Previously unavailable in Pakistan, SPO developed and distributed safety and gas kits for sanitary and gas workers.
- As a result of SPO’s advocacy and lobbying efforts in this project, WASA issued a notification that sanitary workers without safety kits will not be permitted to enter worksites.
- The health and safety issues surrounding the lives and jobs of sanitary workers in Pakistan had never been addressed until this project of SPO was implemented as this project aimed to not only create awareness but also find solutions and engage the relevant stakeholders to legislate and provide further protective measures and raise their minimum salary range.
About the Project:

SPO, with the financial support of the Trust for Democratic Education and Accountability (TDEA), initiated the Citizens' Education and Mobilization for Women’s Voter Registration and Participation in Electoral Processes project in District Mohmand, FATA. SPO’s efforts were focused on attaining its main objective of increasing women voter registration in the target district whilst also providing them access to public services. The acquiring of a citizen’s national identity card (CNIC) for women has many benefits such as being able to vote, engage in politics and work. In places such as FATA, there is lack of basic necessities for women who are mostly unemployed as well. To address this matter, SPO engaged communities through door-to-door visits for mobilization and identified women who do not have CNICs and then further facilitated their process for acquiring CNICs.

Women’s CNICs registered:
Under this project, SPO’s beneficiaries particularly included women, community leaders, district officials of NADRA and Election Commission, Member of Provincial Assembly—newly merged district, and district authorities including the District commissioner Officer (DCO). More specifically, SPO identified 5,661 women for CNIC registration out of which 4,047 received their CNICs. As a follow-up, many of these newly registered women have opened their personal bank accounts for the first time and have not only been enabled to vote but also to acquire their due inheritance, performance of pilgrimage etc. Through SPO’s community mobilization activities, 7,000 people were engaged and mobilized for the registration of women and acquiring of their CNICs.

Voices of women…

Ready to vote

“In the previous elections, I was so excited that I would be able to cast my vote for the leader I thought will bring a positive change to Pakistan. However, I was so disappointed when I learned I would not be able to vote as I did not possess a CNIC and therefore could not register to vote. With the help of SPO, I am pleased to say that I am not only a registered voter but will be ready to vote in the next election.” - Mumtaza Bibi, resident of District Mohmand Ghalanai.

Right to inheritance

“I was worried most of my life that I would miss out on my inheritance as I did not have a CNIC and I had heard of so many stories about women losing their rights to what their fathers had left them. My family was not convinced I needed a CNIC but with SPO’s help, I am not only officially a citizen of Pakistan through acquiring a CNIC, but I am also not worried about whether I will be able to inherit what is due to me.” - Ms. Alia, resident of District Mohmand.

Mumtaza Bibi was identified and facilitated by SPO’s mobilization team to acquire a CNIC.
Ms. Alia was identified and registered by SPO’s mobilization team for the acquiring of her CNIC.
Project Title: Strengthening Electoral and Legislative Processes (SELP)
Region: Punjab
Geographical Coverage: Districts Bahawalnagar, Sahiwal and Lodhran
Project duration: August 2018 – April 2020

With the financial support of the Trust for Democratic Education and Accountability (TDEA), SPO's 'Strengthening Electoral and Legislative Processes' (SELP) project was implemented in the Districts of Bahawalnagar, Sahiwal and Lodhran of Punjab. The overall goal of this project was to strengthen women's political participation in the three target districts through SPO's facilitation of their registration with the National Database & Registration Authority (NADRA) of Pakistan.

**Women's CNICs registered:**
More than 12.5 million women in Pakistan are not registered with NADRA as of 2019 with this number increasing day by day. The situation has led to a gender deficit in the eligible voters' lists which is a cause for concern. As part of this project's initiatives, SPO identified 19,000 unregistered women and registered 32,450 women with NADRA making them eligible to cast their votes for the first time in their lives.

**Beneficiaries reached...**
Through SPO's community mobilization activities, a total of 23,760 individuals (including 9,649 women) were engaged and mobilized for the registration of women acquiring of their CNICs.

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**Success Stories...**

**Teacher from a literacy centre**

“I have attempted many times to register myself for a CNIC at NADRA but have been turned away due to missing documents so I gave up feeling it was too much of a hassle. When SPO came and knocked at my door offering to help, I could not have been happier. Without a CNIC, I was unable to do many things and am relieved that I am able to do anything now thanks to SPO's assistance in helping me acquire my CNIC.” - Ishrat, a beneficiary of SPO's SELP Project, is from village Ghanish, Tehsil Haroonabad of district Bahawalnagar, Punjab.

**She takes her right**

“My husband and I married by choice which is against the normal way of getting married in our family. As a result, our families turned their backs on us. Neither my husband nor I are literate which has made life financially difficult. I tried to register for the CNIC for 3 years, but after many failed attempts I gave up. When I visited a neighbor to borrow flour, she told me of the Benazir Income Support Program (BISP), Bait-Ul-Mal and other micro credit services. But to benefit from these programs, I needed to have a CNIC. There were many complications with my application when I attempted to register for my CNIC again, but SPO helped me resolve them. I finally have my CNIC and have been able to benefit from these various government programs for the poor.” – SPO's SELP beneficiary, Rafia bibi, resident of Village 22/11-L, Tehsil Chichawatni, District Sahiwal, Punjab.
SPO's 'Policy Advocacy and Research to Strengthen Implementation of Pro-Women Legislation and GBV Response Services in Sindh' project, implemented with the financial support of the Australian Government and Australian Aid, ensured that GBV survivors in Districts Karachi, Hyderabad, Matiari and Jamshoro, Sindh gained access to justice through strengthened GBV response services and the redressal system. The objective of this project was to establish and strengthen the pro-women structures and improve the respective gender-based violence (GBV) and protection services in Sindh which are encompassed under the pro-women laws enacted by the Government of Sindh in previous years.

Under this GBV initiative, SPO conducted training and orientation sessions for law enforcement, medico-legal services, the judiciary, and existing government and private run shelters in target districts regarding “Standard GBV Guidelines.” Through its two-day Strategic Planning and Capacity-Building Workshops of the Provincial Advocacy Network – Provincial Steering Forum (PSF), a strategy to achieve the project milestones was devised. Through the efforts of the project key personnel including orientation workshop held in Karachi and Hyderabad, 43 Women Medical Officers, Police officials, Prosecutors and District Judges were sensitized on “Standard GBV Guidelines.”

SPO also designed an Illustrative manual/display chart of medico-legal services and distributed it to key relevant stakeholders involved in the facilitation of GBV survivors in the Medico-Legal Examination (MLE) process. The Sindh Commission on the Status of Women was facilitated to hold consultations with District administration, in-charge officials of Dar-ul-Amans and civil society representatives on the status of safe houses established at District level on the directive of the Sindh High Court.

Extensive media campaigns were launched through electronic, print and social media addressing the issues and challenges of implementing pro-women laws such as the Sindh Child Marriage Restraint Act - 2013, Sindh Domestic Violence (Prevention and Protection) Act - 2013 and Anti-Women Customary Practices Act - 2011. SPO also produced 5 TV talk shows, 7 issue-based articles and broadcast FM messages in the target districts.

**Beneficiaries reached...**
Through the initiatives taken in this project, SPO reached 12 million beneficiaries directly or indirectly out of which 5 million were women and 7 million were men. It is estimated that 26,000 women directly benefitted through this project's interventions in Sindh.

**Key project highlight:**
As a result of SPO’s consultations with the District Administration and Dar-ul-Aman officials, the Sindh Commission on the Status of Women (SCSW) developed and submitted a detailed Standard Operating Procedures (SOPs) for shelter houses to the Social Welfare Department for further deliberations. The Sindh Cabinet approved these SOPs along with a grant of Rs. 10 million for the establishment and strengthening of safe houses at the District level under the supervision of District administration on 25th February, 2019.
About the project:

With the collaboration of Oxfam, SPO implemented its 'Improved Access to Fair, Legitimate and Effective Justice in Pakistan' project in Districts Khanewal, Bhakkar and Muzaffargarh, Punjab. This project aimed to reach the most marginalized and vulnerable members in society such as women, youth, marginalized groups and minorities and ensure their equal access to legitimate, effective, accountable and responsive justice in Pakistan. Through parallel engagements with both formal and semi-formal justice systems in this project, SPO has contributed to strengthening linkages between the judiciary, local government, police and the law department.

To ensure a more inclusive and accessible justice system for all, SPO formed 27 Ba-Ikhtiar Groups which aimed to address the plights of citizens and fulfil their needs. Community members and local government representatives were among the members of Ba-Ikhtiar groups. The members were given awareness-raising sessions and capacity building training. SPO also established District Advocacy Forums tasked with identifying common issues, consolidating the Charter of Demands and addressing these identified issues through the development of advocacy action plans in each target district.

Beneficiaries reached...

SPO conducted 270 community awareness sessions on the topics of human rights, justice-provision mechanisms, including all legal options to access justice.

Key project highlights:

- Among its achievements in this project, SPO created safe-spaces for women and disadvantaged groups to share their grievances and gain access to Formal and Semi-Formal Justice Providers (SFJPs) at the Union Council (UC), District and Provincial levels.
- It is estimated that during this reporting year, 142 people accessed justice-providing institutions to resolve their disputes.
The scarcity of water, shrinking of the Indus Delta, seasonal epidemics like COVID-19, dengue and natural disasters such as earthquakes, floods, drought, famine and the inefficient wasteful use of limited water supply are the environmental challenges Pakistan has been facing in recent times. Although the per capita carbon footprint of Pakistan is nominal when compared to developed countries, in order to strengthen the framework by reducing the threat of climate change it is exposing 22 million populations to an imminent existential threat. Keeping in view the consequences of climate change in Pakistan, SPO has carefully crafted this programme goal to align with SDGs:

For the past 26 years, SPO has been successfully implementing programmes for Disaster Risk Reduction and Response primarily focusing on efficient, effective disaster emergency response mechanisms at the community, district and national levels. SPO has also played a key role in designing and implementing initiatives such as strengthening community-based disaster preparedness through training programmes; assisting national disaster management authorities in developing policies and procedures; and planning preparedness activities aimed at ensuring timely emergency response. SPO will continue its efforts to build the resilience of communities, especially women, to withstand climate challenges since their role in climate change adaptation and mitigation is essential because of the knowledge they possess in knowing what is needed to adapt to changing environmental conditions.

In this reporting year, SPO’s project implemented under its CLIMATE CHANGE ADAPTATION theme is as follows:

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<thead>
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<th>Sr. No.</th>
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<th>Sub-sector</th>
<th>Project title</th>
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<th>Region</th>
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<th>Financial partner</th>
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<tr>
<td>1</td>
<td>Disaster Risk Reduction (DRR)/Natural Resource Management</td>
<td>GBV/WASH/Climate Resilience</td>
<td>Faith in Action for Sustainable Climate Resilience</td>
<td>March 1st – December 31st, 2020</td>
<td>ICT, KP &amp; Sindh</td>
<td>Islamabad, Peshawar &amp; Hyderabad</td>
<td>Norwegian Church Aid (NCA)</td>
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the shrinking Indus
On the Global Climate Risk Index, Pakistan has ranked the 7th most vulnerable country to climate change. In recent years, Pakistan has witnessed catastrophic climate-change-induced natural disasters and remains one of the least prepared countries to address climate change. Pakistan’s vulnerability to climate change is compounded by the government’s lack of effective co-ordination between Federal and Provincial Governments, and between Ministries/Departments within the same government, lack of capacities in communities to adapt to climate change and already weak water, sanitation and hygiene (WASH) services and infrastructures that are not climate and health resilient or sustainable. Also, as a result of drought and difficult access to clean drinking water, women and girls have to travel far to collect drinking water which as a result increases their risk of experiencing Gender-Based violence (GBV). In addition to the risk of experience GBV, the existing socially constructed roles and responsibilities place women at a disadvantage in preparing for climate change because they are excluded from decision making structures.

SPO realizes that the lack of awareness on climate change and how communities are being forced to adapt to the use of modern technologies which have replaced previous ones. SPO aims to build synergies amongst actors and stakeholders who are responsible for protecting the climate & conservation of natural resources whilst building the capacities of women and community leaders. SPO’s ‘Faith in Action for Sustainable Climate Resilience’ project’s objective is to mobilize resilient and empowered communities to lead climate action plans for a discernible improvement in the quality of their lives. Through the initiatives in this project and with the financial support of the Norwegian Church Aid (NCA), SPO intends to facilitate the creation of “civil society actors and strengthened spaces that foster human rights, dignity and empower the people to participate in the development and implementation of public policies, development plans and humanitarian response.” By strengthening local and national civil society partners and through close collaborations with faith actors, SPO will create the path forward for sustainable development and ownership of results and locally adapted solutions that raise awareness on climate change effects on their communities and especially the vulnerable members of society.

In the wake of COVID-19 pandemic, the project will also promote national unity, solidarity, compassion and empathy through sensitization and awareness-raising messages on print, electronic and social media without deviating from project outcomes. SPO will implement its project initiatives in the thematic areas of 1) Faith-Based Climate Action, 2) Climate Resilience, 3) Water, Sanitation and Hygiene (WASH), and Gender-Based Violence (GBV).

**Challenges due to COVID-19**

Due to the unforeseen arrival of the COVID-19 pandemic at the very beginning of this project, SPO faced delays and challenges in initiating and implementing its activities. Despite these challenges, SPO initiated the hiring process, conducted online project orientation sessions, devised procurement and communication plan and developed ToRs for the hiring of a consultant to develop training manuals for beneficiaries. The training manuals were designed after developing detailed project beneficiary criteria, so the women self-help groups, women faith leaders, community notables and religious leaders are capacitated on the themes such as climate change, DRR and GBV.
Cultural Heritage Promotion & Cultural Heritage Tourism
In this reporting year, SPO's projects implemented under its CULTURAL HERITAGE & TOURISM PROMOTION theme are as follows:

The relationship between people, their identities and culture play a crucial role for social cohesion and interconnectedness. Preserving cultural heritage is resource-intensive and therefore, has not been a primary focus in the Pakistan's previous annual budget plans. However, recently the government has introduced policies to promote tourism in Pakistan which is a key step towards long term economic growth and stability. Realizing Pakistan's tourism potential and keeping in mind the need to preserve the cultural heritage, SPO under its Heritage Cultural Preservation and Tourism Promotion programme envisages to engage in multiple initiatives to promote the local festivals and heritage within Pakistani communities and abroad.

SPO has carefully crafted this programme goal to align with SDGs:

To achieve this goal, SPO will:
1. Enhance knowledge amongst citizens about cultural heritage through conventional and digital resources.
2. Sensitize communities on responsible tourism and provide an easy access to cultural tourist sites and festivals.
3. Increase understanding of cultural heritage, its preservation and presentation among the local communities.
4. Enhance the capacity of local communities to benefit economically through cultural tourism.

In the past two decades, SPO has gained ample experience and success in cultural community-based projects across Pakistan including organizing exposure visits of youth to various world heritage sites and promoting diverse cultural and religious festivals. It has produced educational programmes on media, developed material that catalogue Pakistan's rich and diverse cultural heritage and succeeded to collaborate with various government departments on other similar programs. In 2016 and 2017, SPO was one of the pioneers in organizing a series of Pakistan's first Mother Languages Literary Festivals (PMLLFs) in collaboration with the Indus Cultural Forum (ICF) and Lok Virsa as an effort to promote and appreciate our indigenous languages and literature. SPO aims to continue its efforts to expand tourism industry in Pakistan for its economic and cultural prosperity.

In this reporting year, SPO's projects implemented under its CULTURAL HERITAGE & TOURISM PROMOTION theme are as follows:

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<td>1</td>
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<td>Social Cohesion</td>
<td>Improve Awareness About Social &amp; Cultural Heritage among Citizens</td>
<td>April 2019 - June 2020</td>
<td>KP</td>
<td>Peshawar</td>
<td>Norwegian Church Aid (NCA)</td>
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<td>1.1</td>
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<td>Punjab</td>
<td>Lahore &amp; Faisalabad</td>
<td>Norwegian Church Aid (NCA)</td>
</tr>
</tbody>
</table>
Project Title: Improve Awareness About Social & Cultural Heritage among Citizens
Region: Peshawar, Khyber Pakhtunkhwa
Geographical Coverage: UCs Mahal Terai II, Yakatoot and Daag Shagae Hindkyan
Project duration: April 2019 – June 2020

About the project:
SPO’s “Transforming Communities for social co-existence” project was implemented with the support of the Norwegian Church Aid (NCA) organization in District Peshawar, KP and Districts Lahore and Faisalabad, Punjab. Keeping in mind the SDG 11 which demands to build sustainable cities and communities, this project aimed to improve social cohesion through enhancing co-existence among various faiths. To promote social harmony in District Peshawar, SPO engaged youth, students in schools, teachers and various religious leaders of all faiths through dialogues on Social Cohesion in society. This project aimed to promote positive narratives of intra and inter-faith harmony and to do so, SPO encouraged dialogues between various faith-leaders through electronic media as well. SPO strategically engaged various potential stakeholders such as Auqaf and Religious Affairs Department, KP, Directorate of Human Rights, Peshawar, Police Department, KP, Education Department KP, civil society organizations, local CBOs, religious leaders, community leaders, women, youth, lawyers, educationists, journalists, media (print and electronic) through District Dialogue Groups which helped to identify, prioritize and generate positive narrative of intra and interfaith harmony. SPO also produced and aired 10 TV talk shows titled “Sab Rang” which carried messages that promote cultural and interfaith harmony.

Beneficiaries reached...
Through this project’s initiatives, SPO reached 5,164 people (870 women and 579 men, 1,450 male youth, 2,265 female youth) and more than 20 million people were reached through electronic, print and social media.

SPO’s COVID-19 response in Peshawar
To create awareness and share information regarding COVID-19, SPO contributed five articles to the print media and produced and broadcasted four radio shows. More than 600,000 people were reached through print media (120,000 through each article), 1,492,000 through radio shows, (173,000 each) and 4,80,000 through guests appearing statements (160000 each). Overall, SPO reached 20,00,000 indirect beneficiaries under its COVID-19 Response.

Key project highlights:
During an unpleasant incident of land grabbing in Peshawar, SPO was requested to peacefully facilitate the resolution of this matter. SPO’s interventions to resolve this matter included engaging various leaders from the Community Peace Group through which a peaceful dialogue process was initiated and resolved.
About the project:
SPO's project “Improve Awareness About Social and Cultural Heritage Among Communities in Selected Districts of Punjab and Khyber Pakhtunkhwa Provinces” was implemented in District Peshawar, KP and Districts Lahore and Faisalabad, Punjab with the financial support of the Norwegian Church Aid (NCA). Through this project, SPO mobilized key local leaders and communities through collaborations with relevant government departments to promote social and cultural integration for more socially and economically empowered communities. The project also supported local partners to organize cultural activities and conducted awareness raising sessions for the target communities with messages of social integration. SPO established 08 inclusive, gender-sensitive groups in the target districts who were trained in cultural harmony and social cohesions strategies. These groups then organized joint celebrations of socio-religious festivals with the involvement of government officials, political and community leaders with the aim to promote inclusivity of all segments of society despite cultural and economic differences. SPO celebrated National Minority Day in the Punjab Governor’s House and the International Human Rights Day at the Al-Hamra Auditorium to show solidarity with all members of society. Additionally, SPO also organized a Provincial Inter & Intra Faith Dialogue to promote peace amongst all religious leaders. Trainings of 60 police officials were also conducted by SPO in collaboration with the Human Rights and Minority Affairs Department on Human Rights Policy and action plans after which they signed a pledge to treat all citizens of Pakistan equally and not discriminate on the basis of a person's caste, religion, sect or gender.

Beneficiaries reached...
SPO's project beneficiaries included minorities, students, youth, parliamentarians, policy makers, the police, CBOs/CSOs, volunteers, the media, social activists, artists, public private institutions, religious leaders, and the general public. Specifically, there were 15,495 men, 15,468 women, 49 transgenders, and 878 persons with disabilities who benefitted from this project’s initiatives. Through various planned project interventions, SPO directly engaged 3,509 beneficiaries directly and 1.5 million indirectly in Lahore and Faisalabad, Punjab. SPO in collaboration with the Provincial Network for Culture and Diversity organized a TV Programme on Saama TV titled “Hum Sab Ka Pakistan” to address social and cultural diversity in Pakistan. The show was broadcasted on mainstream media and had 1 billion viewers. Additionally, SPO's 06 theater performances reached 7,000 people in 6 UCs of Lahore and Faisalabad with awareness of our cultural heritage and the significance of pluralism in our society.

Key project highlights:
- SPO's continued efforts in the promotion of cultural diversity in Pakistan and protection of minority rights has resulted in the minorities' budget to be increased from PKR 500 million to PKR 1.5 billion with a 5% percent quota for minorities in the Constitution of Pakistan to be met by the government. Additionally, the Kartarpur Corridor has strengthened the cause. As a result of SPO's advocacy, the Punjab Government, issued a notification that there will be a 2% approval of quota for minorities' student in all higher education institution colleges and universities.
- As a result of SPO and Human Rights Department of Punjab collaborative initiatives to promote social cohesiveness, love, acceptance and diversity in all segments of society, the Punjab government has established an Interfaith Harmony Committee in all Districts of Punjab with visible and effective participation of women and youth from minority groups.
- During 2019-2020, it has also been noted that SPO's contributions through its sensitization interventions have overall decreased blasphemy cases in Punjab as compared to previous years.
- According to the report by the Ministry of Human Rights and Minority Affairs, Punjab, blasphemy cases in Punjab have reduced to 48% as compared to previous years as a result of SPO's sensitization interventions.
Pakistan's current Information & Communication Technology (ICT) policy focuses on increasing the access to internet-related technology, but SPO believes that focus is also needed on socio-economic factors which contribute to social inequalities in digital space. The 'Digital Divide' is defined as a gap within a population where access and use of ICTs are only accessible to a small, educated and financially elevated urban population. On the other hand, the majority is exposed to inequalities which run across class, gender, geographical location (rural/urban) and religious lines for which they cannot access ICT tools and remain disconnected from the rapid socio-economic and cultural transformation occurring in the internet age. Moreover, women in Pakistan are twice more disadvantaged when it comes to accessing digital space.

Realizing the need for a multi-stakeholder approach to bridge the digital divide in Pakistan, SPO devised its 'Digital Knowledge Transformation' programme.

**Program Goal:**
To create community-centric easy access to digital space for greater social mobility and democratic participation.

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To achieve this goal, SPO will:

- Advocate for an inclusive ICT policy and equal affordable access to internet learning skills opportunities and tools specially for disadvantaged communities.
- Enhance the capacity of communities through trainings on digital literacy and its responsible usage.
- Advocate to both the provincial and national level for the integration of digital skills knowledge in formal and informal education politics through establishing fully equipped ICT labs across the public and private educational and vocational training institutions.

SPO has carefully crafted this programme goal to align with SDG: REDUCED INEQUALITIES

Through these interventions, SPO aims to raise awareness about malicious usage of ICT tools for data theft, online harassment, stalking and blackmailing. SPO will also use ICT tools as a cross-cutting intervention across all its programmes for the efficient implementation and enhanced monitoring and evaluation programmes.
Institutional STRENGTHENING

Linkages and Networking

As part of its consistent role in harnessing networks of people and institutions working collectively to strengthen democratic voices, perceptions and practices, SPO continues its active membership of relevant forums, in addition to hosting the focal point work for some major national and international networks.

At the national and local levels, SPO continues to create networks in areas (thematic and regions) where there is a void i.e., a visible disconnect between the State and citizens, and in order to bridge the gap by capacitating such networks to ultimately perform the role of conduits between citizens and the State. To date, SPO has created and has been partially hosting 42 CSNs and DSCs. In addition, SPO is presently hosting the Spate-Irrigation Network. SPO is an active member of 26 National and 18 Provincial networks and is also one of the founding members of the National Humanitarian Network (NHN). As an active proponent of women’s rights and protection, SPO is also chairing the Ending Violence Against Women and Girls Alliance (EVAWG).
Programme Development Department
SPO’s Programme Development Department designs project interventions and seamlessly hands them over to the program implementation unit once partnerships are established. This particular department of SPO innovatively focuses on:

- Identifying new programme/project opportunities and transforming them into creative manifestations
- Managing collaborations and partnerships by building and strengthening them through networking and liaising with all key stakeholders

During the reporting year of 2019-2020, the Program Development Department strategically developed proposals, concept notes and Expressions of Interests (EOIs) to international partner donors, Government-led partnerships, and corporate sectors entities. As a result of these efforts, SPO has been awarded a number of projects in the public and private health sector, education and women’s economic and political empowerment to name a few.

Human Resource Management Unit
SPO’s Human Resource Department (HRD) plays a vital role in the strategic alignment of SPO’s vision and mission as it renders its diversified services for organizational development and reforms through effective Standard Operating Procedures (SOPs) and Terms of Reference (ToRs), strategic recruitment, capacity building training programmes and efficient planning. These services are tailored according to the specific requirements of our clients/donors and by taking into consideration the respective resources and capacities.

Amongst its other policies, SPO’s HRM has fully functional policies which include:

- Anti-Harassment Policy
- Grievance Settlement Policy
- SPO Protection from Sexual Exploitation and Abuse (PSEA) Policy
- Whistle Blowing Policy
- Zero Tolerance Policy
- Anti-fraud & Bribery Policy
- Risk Management
- Mitigation of risk in lieu of staff turnover, productivity & embezzlement is one of the staple activities

The journey towards Strategic Human Resource Management (SHRM)
To safeguard the underlying interest of SPO, HRM is committed as a strategic partner for sustainable development, growth and improvement for the long-term betterment and progress of all stakeholders. SPO’s HRM prides itself of its consistent delivery of support to all of SPO’s departments and employees through guidance, coaching, advice and consultative processes. HRD is in its transition stage from service delivery to SHRM.
Management Information System (MIS)
Presently, SPO’s Management Information System caters to programme, planning, reporting, data analysis, on-going monitoring and real-time reporting of the achievements and challenges. SPO’s MIS application is viewed as one of the finest applications in the development sector which has brought the organization efficiency, reduced costs, improved quality of programme management and implementation with a significantly reduced usage of paper across its countrywide offices. Over the last six years, SPO’s MIS application has served as important tool to archive necessary institutional data such as project proposals, donor reports, research studies, discussion and policy review papers, monitoring and evaluation, financial reports, partner profiles, SPO’s thematic profiles and project fact sheets for improved knowledge management.

Monitoring, Evaluation, Accountability and Learning (MEAL)
SPO’s Monitoring, Evaluation, Accountability and Learning (MEAL) Department ensures that all programme/project outputs ingrain the elements of transparency and accountability. This is achieved through continuous monitoring and periodic reviews involving extensive engagement with communities, civil society institutions and staff in the regions and at the National Centre. The MEAL team rigorously assesses the programme/project performance at the process – output – outcome and impact levels, in all phases of programme/project implementation. At each stage, programme/project performance i.e. quality of deliverables and effectiveness and efficiency is closely monitored, assessed and reported. Monthly programme/project review meetings with respective teams, including the senior management, are also undertaken to discuss the findings of MEAL team so as to take necessary measures as part of the course correction and/or strengthening the future course of action.

SPO-UK
SPO-UK is an associate of SPO Pakistan. It is a Company Limited by Guarantee and a charity incorporated/registered respectively by the Companies House on 14th June 2011 and the Charities Commission of England and Wales in March 2012 under the Companies Act 2006.

SPO-UK was established with two principal aims:
1. To mobilize funding support for SPO Pakistan from the Pakistanis and South-Asian diaspora so as to reduce dependence of SPO Pakistan on funding from non-Pakistani overseas sources.
2. To explore scope for community support work in the UK by projecting the work of SPO Pakistan to relevant groups.
Multiple initiatives have been taken to move toward these two broad goals. During the period July 2019 to June 2020, efforts continued to induct volunteers residing in the UK to promote and help mobilize funds for SPO-UK.

Voluntary Contributions by SPO’s General Body and the Board of Directors
It is the voluntary contribution of time, skills and resources by the members of SPO’s General Body and its Board of Directors that ensures its direction and good governance. For this, SPO is deeply appreciative.
National Centre

First row (L to R): Mr. Muhammad Khalid (Driver), Mr. Zahoor Ahmed (Senior Administration Officer), Ms. Shazia Shaheen (Head of Programmes), Ms. Arifa Mazhar (Chief Executive), Ms. Fatima Yamin (Manager Programme Development), Ms. Huda Bhurgri (Programme Implementation Specialist), Ms. Mariam Saigol (Communication Specialist), Mr. Muhammad Sher (Office Attendant), Mr. Muhammad Abdullah (Administration & IT Assistant). Last row (L to R): Mr. Muhammad Ibrahim (Driver), Mr. Nasir Masih (Housekeeper), Mr. Muhammad Furqan (Signpost Editorial Officer), Mr. Farhan Khalid (MEAL officer), Mr. Muhammad Haroon Khan (Manager Grants & Compliance), Mr. Kashif Sheikh (Human Resource Specialist), Mr. Yasir Ali (Manager Finance), Mr. Muhammad Aaqib (Finance Specialist), Mr. Aaref Farooqui (Head of Corporate Affairs/Company Secretary), Mr. Muhammad Saeed (Senior Finance Officer), Mr. Muhammad Naseer (MIS Specialist).

Missing in photo: Mr. Muhammad Hamayun (Resource Center Coordinator), Ms. Shabina Fazal (Internal Auditor), Mr. Kashif Hussain (Admin & Finance Coordinator), and Mr. Allah Baksh (Driver).

SPO family

Shikarpur office

From L to R: Saddarudin (Office Attendant), Zohaib Mir (School Facilitation Officer), Amjad Baloch (Project Manager), Imtiaz Ali (School Facilitation Officer), Asadullah (Driver).
Multan office

Sitting (L to R): Amna Mansoor (Aaghai Center Coordinator), Humaira Saleem (Finance & Admin Officer), Shahnawaz Khan (Regional Head), Ayesha Yaseen (Sr. Finance & Admin Specialist), Adeeba Sehrish (District Officer); Standing (L to R): Muhammad Amir (District Officer), Muhammad Mansha (Driver), Shahzadi Naeem (Training Officer), Muhammad Farrukh (District Manager), Farhat Parveen (District Officer), Shabir Ahmed (Driver), Abdul Rehman Akhtar (District Officer), Muhammad Tariq (Office Attendant), Muhammad Khalid Fayyaz (MEAL Specialist).

Peshawar office

First row (L to R) Ms. Naveeda Khattak (Psychologist), Mr. Kashif Ur-Rehman (Regional Head Peshawar), Ms. Faiza (Front desk associate), Ms. Nazlee Sharafat (Protection and monitoring Officer); Second row (L to R) Mr. Haseenullah (Signpost Moderator), Mr. Muhammad Adil (Psychologist), Mr. Ihsanullah (Driver), Mr. Fazle Ghafoor (Program Officer), Mr. Salman Badshah (Admin and Finance Officer), Mr. Irshad Ahmad (Protection and Monitoring Officer), Mr. Dinar Ahmad (Signpost Moderator), Mr. Zahid Usman (Office Attendant).

Lahore office

Sitting (L to R): Shahnawaz Khan (Regional Head), Kiran Zahoor (Assistant Coordinator), Muhammad Imran Younas (Advocacy Coordinator). Standing (L to R): Shabir Ahmad (Driver), Shazad Ahmad (Office boy).
Hyderabad office

L to R: Ms. Saleem (Office Assistant), Mr. Manoj Kumar (MEAL Officer), Mr. Zeeshan Ahmed (Business and Marketing Specialist), Mr. Khalid Usman (Agriculture Specialist), Mr. Punhoo Bajeer (Security Guard), Mr. Mr. Pirbhu Satyani (Regional Head), Ms. Reema Latif (Project Officer), Ms. Sadaf Khatian (Project Officer), Mr. Israr Ahmed (Program Officer), Mr. Salman Shaikh (Finance and Admin Specialist) and Mr. Kashif (Cleaner).

Quetta office

First row (L to R): Muhammad Imran (Driver, Dr. Bahawal Khan (Regional Coordinator), Khalil Ahmad (Finance & Admin Specialist), Abdul Manan (Protection Monitor Officer), Imdad Ali (Regional Head), Rehana (Signpost Moderator), Shazia Anjum (Psychologist), Amir Ali (Protection Monitor Officer); Second row (L to R): Muhammad Suffyan (Data Management Officer), Zahoor Ahmed (Psychologist), Barat Khan (Driver), Sikandar Ali (Psychologist), Muhammad Waqas Kasi (Signpost Moderator), Saifullah Kakar (Driver).
Financial

STATEMENT
INDEPENDENT AUDITORS' REPORT

To the members of Strengthening Participatory Organization

Report on the Audit of the Financial Statements

Opinion

We have audited the annexed financial statements of Strengthening Participatory Organization (the Company), which comprise the statement of financial position as at 30 June 2020, the income and expenditure statement, the statement of comprehensive income, the statement of changes in fund, the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion and to the best of our information and according to explanations given to us, the statement of financial position, the income and expenditure statement, the statement of comprehensive income, the statement of changes in fund and the statement of cash flows together with the notes forming part thereof conform with the accounting and reporting standards as applicable in Pakistan and give the information required by the Companies Act, 2017 (XIX of 2017), in the manner so required and respectively give a true and fair view of the state of the Company’s affairs as at 30 June 2020 and of the deficit, other comprehensive loss, the changes in fund and its cash flows for the year then ended.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditors’ Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants’ Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.
Emphasis of Matter - comparative information

We draw attention to Note 37 to the financial statements which indicates that the comparative information presented as at and for the year ended 30 June 2020 has been restated. Our opinion is not modified in respect of this matter.

Responsibilities of Management and Board of Directors for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the accounting and reporting standards as applicable in Pakistan and the requirements of Companies Act, 2017 (XIX of 2017) and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Board of directors is responsible for overseeing the Company’s financial reporting process.

Auditors’ Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors’ report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one
resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- Conclude on the appropriateness of management’s use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board of directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

**Report on Other Legal and Regulatory Requirements**

Based on our audit, we further report that in our opinion:

a) proper books of account have been kept by the Company as required by the Companies Act, 2017 (XIX of 2017);

b) the statement of financial position, the income and expenditure statement, the statement of comprehensive income, the statement of changes in fund and the statement of cash flows together with the notes thereon have been drawn up in conformity with the Companies Act, 2017 (XIX of 2017) and are in agreement with the books of account and returns;

c) investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Company’s business; and
resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern.

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Report on Other Legal and Regulatory Requirements

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c) investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Company's business; and
Strengthening Participatory Organization
Statement of financial position
As at 30 June 2020

<table>
<thead>
<tr>
<th>Note</th>
<th>ASSETS</th>
<th>2020 Rupes</th>
<th>2019 Rupees (Restated)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Property and equipment</td>
<td>137,843,411</td>
<td>157,285,650</td>
</tr>
<tr>
<td></td>
<td>Investment properties</td>
<td>71,589,216</td>
<td>50,010,999</td>
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<tr>
<td></td>
<td>Intangible assets</td>
<td>273,543</td>
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</tr>
<tr>
<td></td>
<td>Long term deposit</td>
<td>-</td>
<td>300,000</td>
</tr>
<tr>
<td></td>
<td>NON-CURRENT ASSETS</td>
<td>209,706,170</td>
<td>207,596,649</td>
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<tr>
<td></td>
<td>Advances</td>
<td>481,355</td>
<td>182,479</td>
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<td>Deposits and prepayments</td>
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<td></td>
<td>Tax refunds due from the government</td>
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<td>13,089,050</td>
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<td>Grants receivable</td>
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<td>21,441,423</td>
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<td>Other receivables</td>
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<td></td>
<td>Interest accrued</td>
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<td>451,438</td>
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<td></td>
<td>Short-term investments</td>
<td>136,432,524</td>
<td>130,000,000</td>
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<td></td>
<td>Cash and bank balances</td>
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<td>51,500,973</td>
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<td>CURRENT ASSETS</td>
<td>244,864,952</td>
<td>243,998,018</td>
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<tr>
<td></td>
<td>TOTAL ASSETS</td>
<td>444,571,122</td>
<td>451,994,667</td>
</tr>
<tr>
<td></td>
<td>FUNDS AND RESERVES</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Unrestricted funds</td>
<td>304,308,189</td>
<td>328,818,971</td>
</tr>
<tr>
<td></td>
<td>Capital reserve - revaluation surplus on property</td>
<td>93,149,072</td>
<td>93,462,931</td>
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<tr>
<td></td>
<td>TOTAL FUNDS AND RESERVES</td>
<td>397,457,261</td>
<td>422,281,902</td>
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<tr>
<td></td>
<td>LIABILITIES</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Deferred capital grants</td>
<td>2,142,326</td>
<td>1,458,293</td>
</tr>
<tr>
<td></td>
<td>Deferred grants against operating activities</td>
<td>36,474,245</td>
<td>11,440,687</td>
</tr>
<tr>
<td></td>
<td>NON-CURRENT LIABILITIES</td>
<td>38,616,571</td>
<td>12,899,980</td>
</tr>
<tr>
<td></td>
<td>Accrued and other liabilities</td>
<td>8,497,290</td>
<td>16,413,783</td>
</tr>
<tr>
<td></td>
<td>CURRENT LIABILITIES</td>
<td>8,497,290</td>
<td>16,413,783</td>
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<tr>
<td></td>
<td>TOTAL LIABILITIES</td>
<td>47,113,861</td>
<td>29,332,765</td>
</tr>
<tr>
<td></td>
<td>TOTAL FUNDS, RESERVE AND LIABILITIES</td>
<td>444,571,122</td>
<td>451,994,667</td>
</tr>
<tr>
<td></td>
<td>CONTINGENCIES AND COMMITMENTS</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The annexed notes 1 to 40 form an integral part of these financial statements.
Strengthening Participatory Organization
Statement of financial position
As at 30 June 2020

<table>
<thead>
<tr>
<th>Note</th>
<th>2020 Rupes</th>
<th>2019 Rupes (Restated)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property and equipment</td>
<td>6</td>
<td>137,843,411</td>
</tr>
<tr>
<td>Investment properties</td>
<td>7</td>
<td>71,589,216</td>
</tr>
<tr>
<td>Intangible assets</td>
<td>8</td>
<td>273,543</td>
</tr>
<tr>
<td>Long term deposit</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>NON-CURRENT ASSETS</strong></td>
<td></td>
<td>209,706,170</td>
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<td>Advances</td>
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<td>481,355</td>
</tr>
<tr>
<td>Deposits and prepayments</td>
<td>10</td>
<td>2,719,535</td>
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<tr>
<td>Tax refunds due from the government</td>
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<td>33,091,010</td>
</tr>
<tr>
<td>Grants receivable</td>
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<td>12,008,374</td>
</tr>
<tr>
<td>Other receivables</td>
<td>13</td>
<td>4,079,476</td>
</tr>
<tr>
<td>Interest accrued</td>
<td>14</td>
<td>190,904</td>
</tr>
<tr>
<td>Short-term investments</td>
<td>15</td>
<td>136,432,524</td>
</tr>
<tr>
<td>Cash and bank balances</td>
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<td>45,866,734</td>
</tr>
<tr>
<td><strong>CURRENT ASSETS</strong></td>
<td></td>
<td>234,864,952</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td></td>
<td>444,571,122</td>
</tr>
</tbody>
</table>

|      |            |                       |
| **Funds and reserves** | 16 | 304,308,189 | 328,818,971 |
| Unrestricted funds | 16 | 93,149,072 | 93,462,931 |
| Capital reserve - revaluation surplus on property | 16 | 395,457,261 | 422,281,902 |

|      |            |                       |
| **Liabilities** |            |                       |
| Deferred capital grants | 17 | 2,142,326 | 1,458,293 |
| Deferred grants against operating activities | 18 | 36,474,245 | 11,440,687 |
| **NON-CURRENT LIABILITIES** | | 38,616,571 | 12,898,980 |
| Accrued and other liabilities | 19 | 8,497,290 | 16,413,785 |
| **CURRENT LIABILITIES** | | 8,497,290 | 16,413,785 |
| **TOTAL LIABILITIES** | | 47,113,861 | 29,312,765 |
| **TOTAL FUNDS, RESERVE AND LIABILITIES** | | 444,571,122 | 651,594,667 |

**CONTINGENCIES AND COMMITMENTS**

The annexed notes 1 to 48 form an integral part of these financial statements.

[Signatures]

CHIEF EXECUTIVE OFFICER

DIRECTOR